# What is the Doncaster Same Day Health Centre?

A same day service that can give advice and treatment on minor illnesses or injuries if you are unable to see your GP.

### When should I attend?

The Doncaster Same Day Health Centre can help with conditions such as: sore throats, earaches, coughs, colds, sprains and strains.

Contact the Centre if you have been unable to schedule an urgent appointment with your GP practice.

Remember, a well-stocked medicine cabinet can help treat a range of minor illnesses and injuries.

# Can I just walk-in?

No, The Doncaster Same Day Health Centre is by appointment only. Please call ahead to book an appointment.

# How do I make an appointment?

First try your GP practice, if you are unable to get an appointment, contact the Centre by calling 0300 123 3103 (local charge applies) or ring NHS 111.

Doncaster Same Day Health
Centre is operated by FCMS (NW) Ltd

# **Opening times:**

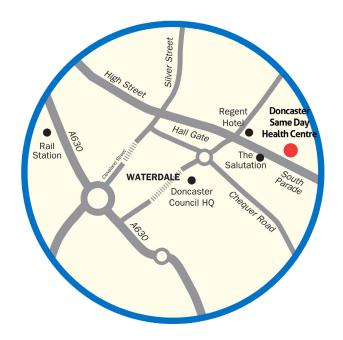
Monday to Sunday, 8am to 8pm

(Open all public holidays)

#### **Contact**

0300 123 3103 (local charge) or call NHS 111

The Doncaster Same Day Health
Centre is at
Cavendish Court, South Parade,
Doncaster DN1 2DJ



# Doncaster Clinical Commissioning Group



#### What services are available?

We are able to treat a range of minor illnesses and injuries. However, if you have a suspected broken bone or cut there are more appropriate services in the town such as Mexborough Montagu Hospital's Minor Injury Unit, or, in the case of an emergency, Doncaster Royal Infirmary's A&E department.

Our team are able to prescribe medicine if you need it.

# Can I register as a patient?

You cannot register with a GP at the Doncaster Same Day Health Centre. Please note that this is not a replacement service for your local practice. If you have an on-going medical condition, your GP will be able to offer the best possible treatment.

## Can I get a sick note?

We are unable to provide you with a sick note, but are able to give you a letter confirming your attendance at the Centre. Ask at reception.

#### What if the Centre is closed?

If you have an urgent problem contact NHS 111 for advice or call your GP practice to be redirected to the Out of Hours service.

# Same Day advice and treatment for minor illness and injury





Book an appointment on **0300 123 3103** or ring NHS 111

The Centre is open from 8am to 8pm



Available for appointments seven days a week, year round



Professional help from doctors, nurses and paramedics

## Do you have disabled access?

Disabled parking bays are available. There is also a low desk at reception for wheelchair users, disabled toilets in the waiting area and a looping hearing system in reception.

## Can I request a chaperone?

All patients are entitled to have a chaperone present for any consultation. Please request this when booking an appointment or speak to a member of staff.

# What if English is not my first language?

The Centre uses Language Line, an interpretation service. Please ask the reception ahead of time. We also have translated information at <a href="https://www.tinyurl.com/doncastersameday">www.tinyurl.com/doncastersameday</a>

#### How can I get to the Centre?

The Doncaster Same Day Health Centre is at Cavendish Court, South Parade, Doncaster DN1 2DJ.

The Centre offers on and off-site parking, with a number of bus routes (the 25, 29, 55, 57 and 99) serving the site from the Doncaster Interchange.